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## GLENDALE CELEBRATES EXEMPLARY SERVICE DURING A RECORD STORM

Citizens Invited to Learn More about City's Programs and Services as part of Cities & Towns Week

GLENDALE, Ariz. – As communities across the state celebrate the 13th Annual Cities & Towns Week this week, the city of Glendale is highlighting the outstanding services of more than 100 employees during record setting rainstorm in early September that caused havoc in the Glendale area.

"During any given year the statistics of what city employees do to serve a city of 227,000 residents is remarkable," said City Manager Brenda S. Fischer. "Watching this same Glendale workforce come together in a time of crisis and their tireless dedication to serve their community is inspiring."

Mark Brown, an employee in the Glendale Water Services Department is one such employee.

Brown's instrumental command of equipment and staff allocation during the record rainfall on Sept. 8, 2014 safeguarded residents and minimized the lasting damage in the Yucca District.

"There were numerous calls related to missing manhole covers, plugged grates, and flooded roadways. Mark took command of the situation and provided solutions to the flooding issues. In addition, he and his staff were prepared to handle all the other flooding events in the city and responding to our customers in their time of need," said Craig Johnson P.E., Glendale's Water Services Director.

Arizona's Cities & Towns Week is from Oct. 19 – Oct. 25 and has been set aside to provide citizens with important information about the employees, services and programs provided by their city. Programs like

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the City of Glendale's Community Action Program (CAP). CAP helps Glendale residents become self-sufficient while they are experiencing a financial hardship or crisis in their lives. Several of the hardest hit areas during the record storm were low-income areas. CAP Manager Becky Daniel rallied to help several families that lost all their belongings as their apartments filled with waste high water.

"One family with two disabled sons lost everything. They didn't have clothing, beds or furniture that was salvageable," Daniel explains. Through contacts and grants, Daniel was able to line up new beds and furniture from Glendale's business partner, American Furniture Warehouse. Last week, Daniel armed with several volunteers from the community returned to the Glenn Apartments to help these families reclaim some of what they lost during the flood.

More information and a complete listing on Glendale's programs and services are always available on Glendale's website. The League of Arizona Cities and Towns is a voluntary association of all the 91 incorporated cities and towns in the state of Arizona. It provides policy and legislative advocacy and information services, along with publications and educational programs to strengthen the quality and efficiency of municipal government.

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